**YOCC API Call Documentation**

**Login**:

**1. Login:**

GET - api/Login

**Parameters:**

Header -

1. userid=hero
2. password=hero@123

**Server:**

Local,Staging

**Response Formats:**

{

"key": "4557",

"status": "success",

"companyName": "Hero Leads Demo",

"logoUrl": "/UserImages/1\_13/hero.png",

"yoccNumber": "7276231133"

}

**------------------------------------------------------------------------------------------------**

**1.2 Changed Password:**

POST api/ChangePassword

**Parameters:**

Header - key : 4557

**Server:**

Local,Staging

**Body for Save:**

{

"userID": "hero",  
 "oldPassword": "hero@123",  
 "newPassword": "insert new password"  
}

**Response Formats:**

**------------------------------------------------------------------------------------------------**

**Dashboard**:

**1. Live Call:**

(<https://way2voice.in:444> - number : 07126644601)

GET - api/LiveCall

**Parameters:**

Header - key=4557

**Server:**

Local,Staging

**Response Formats:**

[

{

"date": "07-12-2017",

"callerNumber": "8055060248",

"callerName": "",

"startTime": "14:13:10",

"callDuration": "00:00:13",

"menuNumber": "",

"menuName": "",

"operatorName": "",

"operatorNumber": "",

"status": ""

}

]

**------------------------------------------------------------------------------------------------**

**2. Call Summary,Balance,:**

GET - api/dashboard

**Parameters:**

Header - key=4557

**Server:**

Local,Staging

**Response Formats:**

{

"callTransferBalance": 347,

"totalCall": 0,

"totalAnsweredCallCount": 0,

"totalNotAnsweredCallCount": 0,

"totalUnoptedCallCount": 0,

"totalMissedCallCount": 0, //Please confirm its usage in Desktop and Mobile Apis

"totalLiveCall": 0,

"smsBalanace": 0,

"overAllAnswerdCall": 76,

"overAllNotAnsweredCall": 463,

"overAllUnoptedCall": 225,

"overAllTotalCall": 764

}

**------------------------------------------------------------------------------------------------**

**3. Hours Wise Call: Presently not useable**

Staging - GET -api/HoursWiseCall

**Parameters:**

Header - key=4557

**Server:**

Local

**Response Formats:**

{

[

{

"totalCall": 0,

"hours": "0 - 1"

},

{

"totalCall": 0,

"hours": "1 - 2"

},

{

"totalCall": 0,

"hours": "2 - 3"

},

{

"totalCall": 0,

"hours": "3 - 4"

}

]

}

**------------------------------------------------------------------------------------------------**

**4. Week Wise Call:**

GET - api/WeekWise/Call

**Parameters:**

Header - key=4557

**Server:**

Local,Staging

**Response Formats:**

{

[

{

"totalCall": 0,

"day": "Tue",

"dateName": "21/11/2017"

},

{

"totalCall": 0,

"day": "Mon",

"dateName": "20/11/2017"

},

{

"totalCall": 0,

"day": "Sun",

"dateName": "19/11/2017"

}

]

}

**------------------------------------------------------------------------------------------------**

**5. Week Wise Call(Duration):**

Local - GET - api/WeekWise/callduration

**Parameters:**

Header - key=4557

**Server:**

Local,Staging

**Response Formats:**

[

{

"callDuration": "00:00",

"day": "Tue",

"dateName": "21/11/2017"

},

{

"callDuration": "00:00",

"day": "Mon",

"dateName": "20/11/2017"

},

{

"callDuration": "00:00",

"day": "Sun",

"dateName": "19/11/2017"

},

{

"callDuration": "00:00",

"day": "Sat",

"dateName": "18/11/2017"

}

]

**------------------------------------------------------------------------------------------------**

**6. Agent Wise Call : presently not useable**

GET - api/agentwiseDashboard

**Parameters:**

Header - key=4557

**Server:**

Local,Staging

**Response Formats:**

{

"callTransferBalance": 347,

"totalCall": 0,

"totalAnsweredCallCount": 0,

"totalNotAnsweredCallCount": 0,

"totalUnoptedCallCount": 0,

"totalMissedCallCount": 0,

"totalLiveCall": 0,

"smsBalanace": 0,

"overAllAnswerdCall": 76,

"overAllNotAnsweredCall": 463,

"overAllUnoptedCall": 225,

"overAllTotalCall": 764

}

**------------------------------------------------------------------------------------------------**

**7. Month Wise Call:**

GET - api/MonthWiseDashboard

**Parameters:**

Header - key=4557

**Server:**

Local,Staging

**Response Formats:**

[

{

"inboundCount": 194,

"answered": 5,

"notAnswered": 123,

"unopted": 66,

"monthName": "December"

},

{

"inboundCount": 226,

"answered": 21,

"notAnswered": 194,

"unopted": 11,

"monthName": "November"

}

]

**----------------------------------------------------------------**

**Call Details**:

**1. Call Priority :**

GET - api/CallDetail/CallPriority

**Server:**

Local

Response Formats:

[

{

"callPriority": 1,

"callType": "HOT"

},

{

"callPriority": 2,

"callType": "WARM"

},

{

"callPriority": 3,

"callType": "COLD"

},

{

"callPriority": 4,

"callType": "NOT INTERESTED"

},

{

"callPriority": 5,

"callType": "NONE" //Change this to CLOSED as per the website way2voice.in

}

]

**------------------------------------------------------------------------------------------------**

**2. Call Details List : on (https://way2voice.in:444)**

GET - api/CallDetail/List

**Parameters:**

Header - key=4557

Please correct this date format

**"MM-dd-yyyy HH:mm:ss"**;

fdate=10-02-2017

tdate=12-11-2017

**Server:**

Local

**Response Formats**:

[

{

"clientId": 13,

"cdTrNo": 8387,

"date": "12/9/2017",

"callerNumber": "88787878 ",

"callerName": "Rinku ",

"startTime": "18:03:00",

"endTime": "18:03:11",

"callDuration": "00:00:10",

"status": "UA",

"operatorNumber": "",

"operatorName": "",

"menuName": "",

"menuDescription": "",

"callType": "",

"callPriority": 0,

"followUp": "",

"remark": "",

"firstName": "Rinku",

"middleName": "",

"lastName": "",

"address": "",

"email": "",

"isCallBlock": false

}

...

]

**------------------------------------------------------------------------------------------------**

**3. Call Details Summary:**

GET - api/CallDetail/Summary

**Parameters:**

Header - key=4557

fdate=08-02-2017

tdate=12-11-2017

**Server:**

Local

**Response Formats**:

{

"totalCall": 1085,

"answered": 96,

"unanswered": 738,

"unoptedCall": 251

}

**------------------------------------------------------------------------------------------------**

**4. Call Details Edit:**

POST - api/CallDetail/Edit

**Parameters:**

Header - key=4557

**Body:**

{

"cdTrNo": 9606,

"callerNumber": "918329570618 ",

"callPriority": 2,

"followUp": "2017/12/10 01:00:00",

"remark": "test",

"firstName": "",

"middleName": "",

"lastName": "",

"address": "",

"email": ""

}

**Server:** Local

**Response Formats**:

{ "status": "success",

"Message": "" }

**------------------------------------------------------------------------------------------------**

**5. CallTranscription :**

Get- api/CallDetail/CallTranscription

**Server:**

Local

**Parameters:**

Header - key=4557

cdTrNo= 162

**Response Formats**:

[

{

"clientId": 13,

"cdTrNo": 162,

"callerName": "",

"callerNumber": "9028002688",

"startTime": "19:59:09",

"endTime": "19:59:40",

"duration": "00:00:31",

"menuName": "",

"menuDescription": "",

"agentName": "Sunny",

"agentNo": "9225214602 ",

"status": "Answered"

}

]

**------------------------------------------------------------------------------------------------**

**6. Call Details Remark List:**

GET-api/CallDetail/RemarkList

**Parameters:**

Header - key=4557, callerNumber=”434343434”

**Body:**

**Server:** Local/Staging

**Response Formats After Changes**:

[

{

"trNo": 2098,

"cdTrNo": 8385,

"date": "09/12/2017",

"remark": "follow",

"followUp": "31/12/2017 05:34:35"

}

]

**------------------------------------------------------------------------------------------------**

**Address Book:**

**1. Address Book List :**

GET- [api/AddressBook/List](https://way2voice.co.in:444/api/AddressBook/List)

**Parameters:**

Header - key=4557

**Response Formats**:

[ "id": 5,

"callerId": "8208320741",

"departmentId": 1036,

"contactTypeId": 0,

"firstName": "Test",

"middleName": "Test",

"lastName": "Test",

"clientId": 13,

"localName": "Test Test",

"address": "Nagpur",

"email": "Test@gmail.com" },

{ "id": 6,{

"callerId": "902800268812",

"departmentid": 1036,

"contactTypeId": 0,

"firstName": "Yooc Test",

"middleName": "",

"lastName": "1",

"clientId": 13,

"localName": "Yooc Test 1",

"address": "Nagpur Test",

"email": "Demo"

}]

**----------------------------------------------------------------------------------------------------**

**2. Address Book Save:**

POST - api/AddressBook/Save

**Parameters:**

Header - key=4557

**Body for Save:**

{

"callerId": "8208320741",

"departmentId": 3,

"contactTypeId": 4,

"firstName": "Demo",

"middleName": "Demo",

"lastName": "Demo",

"clientId": 13,

"address": "Nagpur",

"email": "Demo@gmail.com"

}

**Response Formats for Save**:

{

"status": "Success",

"message": "New contact is added"

}

**Body for Edit:**

"email": "Test@gmail.com"

}

**Response Formats for Edit**:

{

"status": "Success",

{

"id": 10054,

"callerId": "8208320741",

"departmentid": 0,

"contactTypeId": 0,

"firstName": "Test",

"middleName": "Test",

"lastName": "Test",

"clientId": 13,

"localName": "Test",

"address": "Nagpur",

"message": "Contact is updated !!"

}

**---------------------------------------------------------------------------------------------------**

**3. Address Book Delete:**

POST - api/AddressBook/Delete

**Parameters:**

Header key=4557

**Body:**

{ "id": 10024 }

**Response Formats**:

{

"status": "success",

"message": " Contact is delete from list"

}

**---------------------------------------------------------------------------------------------------**

**4. Address Book Download:**

GET- api/AddressBook/Download/Excel

**Parameters:**

Header key=4557

departmentId": 1036

**Body:**

**Response Formats**:

{

"status": "success",

"message": "https://way2voice.co.in:444/Home/Excel/Mangement/AddressBook\_04122018071250.xls"

}

**---------------------------------------------------------------------------------------------------**

**5. Address Book Download:PDF**

GET- api/AddressBook/Download/PDF

**Parameters:**

Header key=4557

departmentId": 1036

**Body:**

**Response Formats**:**6. Address Book Group:List**

GET - api/AddressBook/Group/List

{

"status": "success",

"message": "https://way2voice.co.in:444/Home/Excel/Mangement/AddressBook\_04122018071250.pdf"

}

**---------------------------------------------------------------------------------------------------**

**Parameters:**

Header key=4557

**Body:**

**Response Formats**:

[

{

"departmentId": 1036,

"departmentName": "Big V Team"

},

{

"departmentId": 1044,

"departmentName": "Lasts"

}

{

"departmentId": 1045,

"departmentName": "Test311"

},

{

"departmentId": 1047,

"departmentName": "Test"

},

{

"departmentId": 1048,

"departmentName": "Test"

}]

**---------------------------------------------------------------------------------------------------**

**7. Address Book Group: Create**

POST - api/AddressBook/Group/Create

**Parameters:**

Header key=4557

**Body for Create:**

{

"departmentName": "Appynitty"

}

**Body for Update:**

{

"departmentId": 3045,

"departmentName": "Appynitty Demo"

}

**Response Formats**:

**Create--------------**

{

"status": "success",

"message": "Group is Created Successfully."

}

**Update--------------**

{

"status": "success",

"message": "Group is Updated Successfully."

}

**Error**:--------

{

result.status = "error";

result.message = Appynitty Group is already exist

}

**---------------------------------------------------------------------------------------------------**

**8. Address Book Group: Delete**

POST - api/AddressBook/Group/Delete

**Parameters:**

Header key=4557

**Body:**

{ "departmentId": 1036}

**Response Formats**:

{

"status": "success",

"message": " Group is deleted"

}

**Error:--**

{

"status": "error",

"message": "Group not found."

}

**---------------------------------------------------------------------------------------------------**

**Action**:

**1. Block Caller:**

POST - api/Action/BlockCaller

**Parameters:**

Header - key=4557

**Body for add in blacklist:**

{  
 "isBlock": true,  
 "callerId": "9260271169",  
}

**Body for remove from blacklist:**

{  
 "isBlock": false,  
 "callerId": "9876543210",  
}

**Server:** Local

**Response Formats For Add in Black List**:

{

"status": "success",

"Message": "9876543210 is successfully added in blacklist."

}

**Response Formats For Remove From Blacklist**:

{

"status": "success",

"Message": "9876543210 is successfully remove from blacklist."

}

**------------------------------------------------------------------------------------------------**

**2. Download and Play File:**

GET-api/Action/DownloadandPlay

**Parameters:**

Header - key=4557

cdTrNo= 169

**Server:** Local

**Response Formats**:

{

"status": "success",

"message": "https://way2voice.co.in:444/Home/wayfile/HeroLeads-09028002688-09823482899-15122017-16934.wav"

}

**------------------------------------------------------------------------------------------------**

**3. Callify:**

POST-api/Action/Callify

**Parameters:**

Header - key=4557

**Server:** Local

**Body :**

{

"callerNumber": "7777771111",

"operatorNumber": "7276018704"

}

**Response Formats**:

{

"status": "success",

"message": "Inserted Succesfully."

}

**---------------------------------------------------------------------------**

**Agent Master**:

**1.Agent Master:- List**

GET- api/[AgentMaster](http://10.10.10.3:8089/api/AgentMaster/List)/List

**Parameters:**

Header - key=4557

**Server:** Local

**Response Formats**:

[{

"operatorId": 4204,

"operatorNo": "1122111122",

"operatorName": "Demo",

"isActive": true,

"extension": ""

}

]

**------------------------------------------------------------------------------------------------**

**2. Agent Master Save:**

POST-api/AgentMaster/Save

**Parameters:**

Header - key=4557

**Body :**

{

"operatorId": 4204,

"operatorNo": "1122111122",

"operatorName": "Demo",

"isActive": true,

"extension": ""

}

**Server:** Local

**Response Formats**:

{

"status":"success",

"message":"Agent Inserted Successfully."

}

**------------------------------------------------------------------------------------------------**

**3.Agent Master Delete:**

POST-api/AgentMaster/Delete

**Parameters:**

Header - key=4557

**Server:** Local

**Body :**

{

"operatorId": "777777777",

}

**Response Formats**:

{

"status":"success",

"message":"Agent Deleted."

}

**---------------------------------------------------------------------------------------------------**

**4. Agent Master Download:**

GET- api/AgentMaster/Download/Excel

**Parameters:**

Header key=4557

**Body:**

**Response Formats**:

{

"status": "success",

"message": "https://way2voice.co.in:444/Home/Excel/Agent/AgentMaster.xls"

}

**---------------------------------------------------------------------------------------------------**

**5. Agent Master Download:PDF**

GET- api/AgentMaster/Download/PDF

**Parameters:**

Header key=4557

**Body:**

**Response Formats**:

{

"status": "success",

"message": "https://way2voice.co.in:444/Home/Excel/Agent/AgentMaster.pdf"

}

**------------------------------------------------------------------------------------------------**

**Agent Replacer**:

**1. Agent Replacer List:**

GET- api/AgentRelacer/List

**Parameters:**

Header - key=4557

**Server:** Local

**Response Formats**:

[ {

"conId": 1272,

"operatorId": 3200,

"operatorName": "Hasini",

"operatorNo": "93555585",

"menuId": 1058,

"menuName": "1.1",

"sequence": 1,

"languageKey": null,

"isActive": true

},

{

"conId": 1273,

"operatorId": 3199,

"operatorName": "MaziDemo",

"operatorNo": "3555525666",

"menuId": 1056,

"menuName": "3",

"sequence": 1,

"languageKey": null,

"isActive": true

}

]

**------------------------------------------------------------------------------------------------**

**2. Agent Replacer Save:**

POST-api/AgentRelacer/Save

**Parameters:**

Header - key=4557

ContentType:application/json

**Server:** Local

**Body For Insert :**

{

"menuId": 20,

"operatorId": 2,

"menuName": "1",

"languageKey": 0

}

**Response Formats :**

{

"status":"success",

"message":" Inserted Successfully."

}

**Body For Update:**

{  
 "conId": 1,  
 "operatorId": 2,  
 "menuName": "1",

"menuId": 20,

"sequence": “1”,  
 "languageKey": 1  
}

**Response Formats :**

{ "status":"success",

"message":" Updated Successfully."}

**------------------------------------------------------------------------------------------------**

**3. Agent Replacer Master Delete:**

POST-api/AgentRelacer/Delete

**Parameters:**

Header - key=4557

**Server:** Local

**Body :**

{"conId": 1 }

**Response Formats**:

{

"status":"success",

"message":" Deleted."

}

**------------------------------------------------------------------------------------------------**

**4. Agent Replacer Download:Excel**

GET- api/AgentRelacer/Download/Excel

**Parameters:**

Header key=4557

**Body:**

**Response Formats**:

{

"status": "success",

"message": "https://way2voice.co.in:444/Home/Excel/AgentReplacer/AgentMaster.xls"

}

**------------------------------------------------------------------------------------------------**

**5. Agent Replacer Download:PDF**

GET- api/AgentRelacer/Download/PDF

**Parameters:**

Header key=4557

**Body:**

**Response Formats**:

{

"status": "success",

"message": "https://way2voice.co.in:444/Home/Pdf/AgentReplacer/AgentReplacer.pdf"

}

**---------------------------------------------------------------------------------------------------**

**Menu Master:**

**1. Menu Master List:**

GET-api/Menu/List

**Parameters:**

Header - key=4557

**Server:** Local

**Response Formats**:

[

{

"menuId": 20,

"menuName": "123",

"menuDescription": "1234",

"patId": 4,

"typeId": 5,

"dialTimeout": 99,

"extension": ""

}

]

**------------------------------------------------------------------------------------------------**

**2.Menu Master Edit:**

POST-api/Menu/Edit

**Parameters:**

Header - key=4557

**Server:** Local

**Body**:{  
 "menuId": 1,  
 "patId": 4,  
 "typeId": 5,  
 "dialTimeout": 36,

“extension”: “#23”  
}

**Response Formats**:

{

"status":"success",

"message":"Updated Successfully."

}

**------------------------------------------------------------------------------------------------**

**3. Routing Pattern List:**

GET-api/Menu/RouttingPattern

**Parameters:**

Header - key=4557

**Server:** Local

**Response Formats**:

[

{"id":1,"name":"FIRST AGENT"},

{"id":2,"name":"SEQUENTIAL AGENT"},

{"id":3,"name":"STICKY FIRST AGENT"},

{"id":4,"name":"STICKY SEQUENTIAL AGENT"},

{"id":5,"name":"EXCLUSIVE STICKY FIRST"},

{"id":6,"name":"EXCLUSIVE STICKY SEQUENTIAL"},

{"id":7,"name":"RANDOM AGENT"}

]

**------------------------------------------------------------------------------**

**4. Routing TypeList:**

GET-api/Menu/RouttingType

**Parameters:**

Header - key=4557

**Server:** Local

**Response Formats**:

[

{"id":1,"name":"Normal"},

{"id":2,"name":"Busy Prompt & Disconnect"},

{"id":3,"name":"Record Query"},

{"id":4,"name":"Menuwise Agent"},

{"id":5,"name":"Common Agent"},

{"id":6,"name":"Record Query & Menuwise Agent"},

{"id":7,"name":"Record Query & Common Agent"}

]

**------------------------------------------------------------------------------**

**5. Language:**

GET-api/Menu/Language

**Parameters:**

Header - key=4557

**Server:** Local

**Response Formats**:

[

{

"id": 1,

"language": "English"

}

]

**------------------------------------------------------------------------------------------------**

**6. Menu Master Download:Excel**

GET- api/Menu/Download/Excel

**Parameters:**

Header key=4557

**Body:**

**Response Formats**:

{

"status": "success",

"message": "https://way2voice.co.in:444/Home/Excel/Menu/MenuMaster.xls"

}

**------------------------------------------------------------------------------------------------**

**8. Menu Master Download:PDF**

GET- api/Menu/Download/PDF

**Parameters:**

Header key=4557

**Body:**

**Response Formats**:

{

"status": "success",

"message": "https://way2voice.co.in:444/Home/Pdf/Menu/MenuMaster.pdf"

}

**---------------------------------------------------------------------------------------------------**

**Client Profile**

**1.Client Profile:**

GET- api/Account/ClientProfile

**Parameters:**

Header key=4557

**Body:**

**Response Formats**:

{

"clientId": 3,

"title": "Mr.",

"fName": "Swapnil",

"mName": "",

"lName": "Bhandurge",

"dateOfBirth": "10/18/1992 12:00:00 AM",

"companyLogo": "https://way2voice.in//UserImages/1\_3/warm.jpg",

"address1": "Pune",

"address2": "Maharashtra",

"banner": "Shubhyan Motors Pvt. Ltd.",

"state": 21,

"country": 257,

"city": "Pune",

"adminDescription": "CEO",

"companyName": "Shubhyan Motors Pvt Ltd.",

"adminMobile": "960494999",

"adminEmail": "smita@gmail",

"adminAddress": "Sadar",

"adminState": 0,

"adminCountry": 257,

"adminCity": "Nagpur"

}

**---------------------------------------------------------------------------------------------------**

**2.Client Profile:Edit**

POST - api/Account/Edit

**Parameters:**

Header key=4557

**Body:**

{

"clientId": 3,

"title": "Mr.",

"fName": "Swapnil Demo",

"mName": "",

"lName": "Bhandurge Demo",

"dateOfBirth": "10/18/1992 12:00:00 AM",

"companyLogo": "https://way2voice.in//UserImages/1\_3/warm.jpg",

"address1": "Pune",

"address2": "Maharashtra",

"banner": "Shubhyan Motors Pvt. Ltd.",

"state": 21,

"country": 257,

"city": "Pune",

"adminDescription": "CEO",

"companyName": "Shubhyan Motors Pvt Ltd.",

"adminMobile": "960494999",

"adminEmail": "smita@gmail",

"adminAddress": "Sadar",

"adminState": 3,

"adminCountry": 257,

"adminCity": "Nagpur"

}

**Response Formats**:

{

"status": "success",

"message": "Update Successfully."

}

**---------------------------------------------------------------------------------------------------**

**Reccording API\*\*\***

**1.Agent Login:**

POST-api/Recording/AgentLogin

**Parameters:**

**Body:**

{

"username": "9823482899",

"password": "arti@123"

}

**Response Formats**:

{

"key": 4558,

"agentName": "",

"agentNumber": "",

"agentId": 7,

"fileName": "ShubhyanMotors",

"status": "Success" / ”Failed” / ”InActive”

}

**---------------------------------------------------------------------------------------------------**

**2.Call Reccording:**

POST-api/Recording/APISaveRecording/MediaUpload

**Parameters:**

Header key=4557

**Body:** this parameter are used in form-data

{

callerId = 8208320755

startTime= 2018-07-28 18:04:57.443

endTime = 2018-07-28 18:34:57.443

duration = 00:10:00

statusId = 1

callType= 1

operatorId = 7

operatorNo= 8208320741

operatorName= dfg

}

**Response Formats**:

{

"Success"

}

**-----------------------------------------------------**

**Report**

**1. Day Wise Report**

**i . Summery**

**ii. Call Detail list**

GET-api/Reports/DailyWise

**Parameters:**

Header - key=4557

Day =09-11-2017

**Server:** Local

**Response Formats**:

[ { "srNo": 1,

"cDate": "2017-09-01T00:00:00",

"localName": "9260271169 ",

"localNumber": "smita",

"startTime": "19:43:15",

"endTime": "19:43:44",

"duration": "00:00:29",

"menuName": "",

"statusName": "Unanswered",

"operatoerName": "",

"operatoerNumber": "" },

{ "srNo": 2,

"cDate": "2017-09-01T00:00:00",

"localName": "9260271169 ",

"localNumber": "Smita1 Kapse",

"startTime": "19:43:15",

"endTime": "19:43:44",

"duration": "00:00:29",

"menuName": "",

"statusName": "Unanswered",

"operatoerName": "",

"operatoerNumber": "" }]

**Note :** Please Trim the **‘localNumber’** and **‘operatoerNumber’** (Android)

**---------------------------------------------------------------------------------------------------**

**iii. Hour Wise graph**

1.GET-api/Reports/HourWise

**Parameters:**

Header - key=4557

Day =09-11-2017

**Server:** Local

**Response Formats**:

[{

"stampa": "6 : 7",

"inboundCall": 1,

"answered": 0,

"notAnsered": 0,

"unOpted": 1

},

{

"stampa": "8 : 9",

"inboundCall": 1,

"answered": 0,

"notAnsered": 1,

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}]

**---------------------------------------------------------------------------------------------**